

State of Louisiana Chooses PaperFree Corporation to Provide Complete Solution for Tax Processing



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Through the use of EMC Captiva™ and ImageScan RemitTrac™, PaperFree's solution will bring significant improvement in operational efficiency and increased customer service

San Diego, California (PRWEB) April 17, 2009 -- PaperFree Corporation, the leader in information capture and management solutions for business and government, today announced that the State of Louisiana has officially awarded them a contract to provide the products and services for the design, development, implementation, testing, and training needed to provide a complete solution that improves remittance, return, data capture and imaging capture processes that support all functions within the Revenue Processing Center of the Department of Revenue (LDR).

"Louisiana has always been a leader in embracing technology to automate their paper processes and has now chosen to continue that legacy by investing in the very best technology available today for information capture and management. PaperFree was chosen as the provider of this solution because it effectively demonstrated the use of new and emerging technologies that will further help LDR in automating their paper-intensive process, which ultimately will result in a significant cost savings and further improvement in overall customer service," said James Robinson, President and CEO of PaperFree. "LDR went through a comprehensive and arduous process to get here. They invested a significant effort up front in choosing the right vendor and the right solution. They clearly demonstrated to the marketplace why they continue to lead the way in government tax processing."

LDR currently processes several million tax returns and payments each year. They have accomplished this task historically through the adoption of ICR/OCR scanning technologies. They have successfully demonstrated how automation can be designed and implemented correctly and with maximum return for a state tax processing agency. Over the years, as new technologies continued to emerge, LDR took note and began the process of understanding how another significant investment in their tax processing systems could allow them to further enhance their operation and expand their ability to collect information closer to the source of origin as well - specifically from their remote field offices. Through the use of EMC's Captiva™ product suite and ImageScan's RemitTrac™, PaperFree presented a solution that not only met the specified requirements created by LDR but also clearly demonstrated a path for future growth and expansion as software OEM's continue to seek out and develop new technologies. This was key for LDR, to invest in a solution that was clearly developed and supported by market leaders who were financially stable as well as proven leaders in the development of new technologies for the marketplace. "The technology being employed in this new solution will take LDR well into the future. Both EMC and

ImageScan are well known as being market leaders in developing new technology for information capture and management. PaperFree only aligns itself with proven software OEM's who are clear cut leaders in the marketplace. Bringing the very best in new technologies and solution design to our customers is something we care a great deal about. We spend a significant amount of time and energy each year to ensure we continue to do so successfully," said Edmund Karls, Vice President of Government Solutions for PaperFree.

PaperFree has already enjoyed doing business with LDR for many years now through their use of vCapture™, a strategic outsourcing solution developed by Virtual Solutions and provided by PaperFree. vCapture™ has enabled LDR to use a 'virtual workforce' to key sensitive tax data over the internet safely and at a significant cost savings over traditional labor. By taking this next step, PaperFree will provide an even more comprehensive approach to adding efficiencies throughout the entire operation in addition to the continued use of vCapture™. The new processing solution will involve every aspect of the current operation from mail handling, remote capture (field offices), scanning, data capture, remittance processing, Check-21/ARC payment handling, integration to the GenTax™ System and complete operational reporting.

The project will begin immediately and is expected to be completed by late 2010. "PaperFree is considered to be one of our most valued partners. They have an extensive background in information capture and management and have always been one of our strongest partners in the tax processing market as well. We fully support their efforts and believe they possess both the skills and experience to meet and exceed the requirements for this contract with the State of Louisiana" said Gilbert Vargas, Channel Manager for EMC.

About PaperFree

PaperFree Corporation is the recognized leader in enterprise wide information capture and management; Integrating proven data capture, content management, and strategic outsourcing solutions for the enterprise. Committed to providing customer centric service. Specializing in the capture, management, and analysis of business critical information through the use of automation technology and/or strategic outsourcing services, PaperFree helps their customers to drive their processing efficiency, increase information delivery throughout the organization, and ultimately reduce costs where it is often needed most.

Founded on the firm belief that information is an often overlooked or underutilized component that can help drive the success of any business or government agency, PaperFree succeeds in bringing together the market's best technologies alongside with leading best practices to achieve a higher return on investment for all information entering and moving throughout the enterprise.

PaperFree's commitment to their customers and ability to respond to the ever-changing needs of business and government, make them the ideal choice as an information management technology partner.

For more information on this press release or on PaperFree and the many solutions they provide, feel free to contact them at 1-888-726-7730 or via the web at www.paperfreecorp.com.

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