

New West Health Services Chooses PaperFree Corporation to Implement Claims Processing Solution



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Through the use of EMC Captiva ClaimPack™, PaperFree's solution will bring significant improvement in operational efficiency and increased customer service.

San Diego, CA(PRWEB) June 30, 2009 -- PaperFree Corporation, the leader in information capture and management solutions for business and government, today announced that New West Health Services of Helena, Montana has awarded them a contract to provide services for the design, development, implementation, testing, and training needed to provide a complete solution for automated processing of medical claims using EMC's Captiva FormWare ClaimPack™ product.

"As one of Montana's largest domestic health care service providers, New West Health Services is dedicated to ensuring that the residents of Montana have the very best health care available. In addition to being a very successful customer service driven organization, New West is also an innovative company who is always looking for ways to improve how they service their customers and maximize their operational investments through the use of technology," said Nikki Cochran, Vice President of Sales for PaperFree Corporation. "New West came to PaperFree seeking to leverage their investment in EMC's ClaimPack™ product even further. Their mission was to provide a seamless integration with their existing systems as well as drive greater efficiencies with the new technology which will result in faster claims processing."

New West processes tens of thousands of medical claims each month. Historically, they have effectively accomplished this task by keying claims directly into their adjudication system. With the purchase of EMC's ClaimPack™ product and recent advances in the technology that drives the solution, the timing was right for New West to take the next step in furthering the efficiency of their operation through additional automation. New West set out to find a vendor who shared their vision of combining their existing best practices with new automation technologies to produce a solution that will achieve their continuing goal of providing the residents of Montana with the best products and services for many years to come.

"As one of EMC's largest partners, PaperFree has years of proven experience in the business of

healthcare as well as in understanding the best use of our automation technologies to meet and exceed everyone's expectations for this project," said Gilbert Vargas, Channel Manager for EMC. "PaperFree Corporation has been successfully implementing EMC's ClaimPack™ product in health care agencies for years." The project will begin immediately and is expected to be completed by the end of summer of 2009.

About PaperFree:

PaperFree Corporation is the recognized leader in enterprise wide information capture and management; Integrating proven data capture, content management, and strategic outsourcing solutions for the enterprise. Committed to providing customer centric service. Specializing in the capture, management, and analysis of business critical information through the use of automation technology and/or strategic outsourcing services, PaperFree helps their customers to drive their processing efficiency, increase information delivery throughout the organization, and ultimately reduce costs where it is often needed most.

Founded on the firm belief that information is an often overlooked or underutilized component that can help drive the success of any business or government agency, PaperFree succeeds in bringing together the market's best technologies alongside with leading best practices to achieve a higher return on investment for all information entering and moving throughout the enterprise.

PaperFree's commitment to their customers and ability to respond to the ever-changing needs of business and government, make them the ideal choice as an information management technology partner.

For more information on this press release or on PaperFree and the many solutions they provide, feel free to contact them at 1-888-726-7730 or via the web at www.paperfreecorp.com.

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