



# EMC Documentum ApplicationXtender

Enhanced control for the information  
that drives business results



## The Big Picture:

- High-speed integrated imaging, enterprise report management, and workflow
- Powerful document capture options, with zonal optical character recognition, batch indexing, and barcode support
- Direct access to stored documents, reports, and information from virtually any Windows desktop application or web browser
- Easy integration with existing business applications—without programming
- Rapid deployment and easy administration
- Direct integration with EMC Centera for cost-effective retention, protection, and disposition of fixed content
- Robust records and management options with Records Manager for ApplicationXtender
- Support for Microsoft Vista, Windows Server 2003, and Microsoft .NET framework
- Multiple business application integration options, including programming-free “hot keys,” XML SOAP interface, and web customization developer’s kit (CDK)
- Easy end user document routing from person to person (concurrently or simultaneously) without relying on IT to define a full workflow process
- Support of distributed capture through multi-function peripherals

## A Transactional Content Management Solution that is Easy to Deploy and Administer

Organizations of all sizes seek ways to improve business processes—such as accounts payable and customer service—that are fueled by information. And greater control over that information means greater control of the entire business. Yet in today’s challenging environment, business professionals struggle with how best to manage and protect their critical documents and information assets. Most large enterprises have found that transactional content management (TCM) solutions are ideal for leveraging documents and information to drive business improvements. These proven solutions allow customers to capture, organize, route, deliver, and archive business-critical information. Unfortunately, most TCM solutions may be beyond the budget of medium-sized organizations, but the business need for them remains.

Now there’s EMC Documentum ApplicationXtender, the market-leading TCM solution for mid-sized organizations and departments. Deployed through a network of value-added partners in the Microsoft environment, ApplicationXtender delivers rapid return on investment for customers with limited IT budgets.

## EMC Documentum ApplicationXtender: Imaging and Report Management on Windows

ApplicationXtender provides out-of-the-box capabilities that allow you to quickly create an “electronic file cabinet” for information, enabling the capture, organization, and delivery of images, documents, reports, and other business-critical information. Built on a central repository, ApplicationXtender provides specific capabilities for high-speed image capture and storage, and is designed for quick deployment. With ApplicationXtender, you quickly access information from a desktop interface or web browser, enabling greater control over business documents, enhancing the quality of decisions, increasing customer service levels, and improving employee productivity.

You can quickly deploy ApplicationXtender without programming or extensive customization, saving a substantial amount of time and money for your organization. Using web-based tools, administrators can centrally configure and manage application resources such as application templates and repository parameters, storage devices, and business rules. Remote management and monitoring services offer a central view of the application environment, enabling proactive management of application services and related resources.

## Optimized for Microsoft Windows

With an enhanced web architecture built on the Microsoft .NET framework, ApplicationXtender offers simplified web deployment and advanced functionality for managing information critical to transactional processes such as invoices, statements, account records, and customer and patient files. ApplicationXtender provides users with full access to the central repository and services through a browser-based interface. ApplicationXtender supports Microsoft Vista and Windows Server 2003, taking full advantage of Windows NT and Active Directory Services to offer access control, secure communications, verifiable transactions, and support for digital signatures.

## Regulatory Compliance, Reduced Discovery Costs, and Mitigated Legal Risk

EMC Documentum Records Manager for ApplicationXtender allows organizations to create, safeguard, and access records and cost-effectively archive or destroy them according to system-enforced administrative, regulatory, or legal rules. Organizations can demonstrate compliance with regulations, defend internal policies and actions, and avoid legal, monetary, and procedural penalties while protecting intellectual resources, reducing expenses, and protecting their corporate image. You can also use Records Manager for ApplicationXtender to apply formal records management policies and controls to business information stored in the ApplicationXtender repository. In addition, you can apply simple retention administration policies and disposition controls for business-defined periods without having to utilize formal records management practices.

## Direct Integration with EMC Centera

EMC Centera™ provides a simple, scalable, secure storage solution for cost-effective retention, protection, and disposition of a wide range of content. The direct integration between ApplicationXtender and Centera enables you to apply automatic or manual retention capabilities such as holds, reporting, disposal, and audit trails to documents, and to utilize Centera-specific features such as replication and failover.

## High-Speed Content Imaging and Report Management

Documents and files can be quickly scanned, stored, searched, and shared to automate paper-based processes, improve customer service, increase productivity, and streamline business processes. For geographically distributed organizations, ApplicationXtender offers multiple options for workstation, batch, web-based remote scanning, and distributed capture, including EMC Captiva QuickScan™ Pro and EMC Captiva InputAccel Express, optimized for the needs of medium-sized organizations and enterprise departments. The enhanced report management services of ApplicationXtender deliver high-speed computer output to laser disk (COLD) processing, indexing, and archiving for computer-generated output such as text-based print files and advanced print stream formats for management of reports, statements, and invoices.

## Quick Integration with Existing Business Applications

ApplicationXtender delivers a revolutionary technology for providing end-user access to relevant business documents from within existing applications. ApplicationXtender Integration Module (AXIM), an add-on for ApplicationXtender, allows companies to quickly “content-enable” virtually any application without programming. With AXIM, users can easily retrieve stored document images and information from within the business application they are using. AXIM even gives users the option of voice commands to retrieve content. For example, customer call center employees can retrieve any document relevant to a specific customer, account, or transaction from within the primary application interface.

## Support for Transformation of Paper Documents with Multi-Document Peripherals

ApplicationXtender supports organizations using multi-function peripherals (MFPs). Together with document capture technology from eCopy, ApplicationXtender allows organizations to get the most from their MFPs by transforming paper documents into digital content that is stored in its central repository. MFPs enabled with the eCopy ShareScan OP Connector for Documentum ApplicationXtender can capture documents and images, send the digital information to a specified location within ApplicationXtender, and make it instantly available to authorized users.

